

Dear Customers,

VAUDE has initiated a voluntary product recall of the following products:

<https://www.vaude.com/de/de/rueckruf.html>

Trailmulti II bicycle bag 15958, Trailmulti bicycle bag 14298



Please return the bags affected (to the attention of J.Wohlgefahrt) to us, we will then refund the amount.

Please download the documents required for the return in your customer account at <https://www.bike-discount.de> under the menu item "Return".

If you have ordered with Amazon Payments, please use the corresponding Amazon login button.

If you have placed your order as a guest, please generate the required return documents under the following link: <https://www.bike-discount.de/en/Return/index>

Please enclose the completed return form on which you note the reason (defect / recall Vaude) for the return. This is absolutely necessary so that we can process your return properly, thank you.

If you have not received a parcel stamp for the return, please contact us by email with the subject "VAUDE Recall". We will be happy to send you a parcel stamp.

We apologise for any inconvenience caused.

Your Bike Discount Team