

Dear Customer,

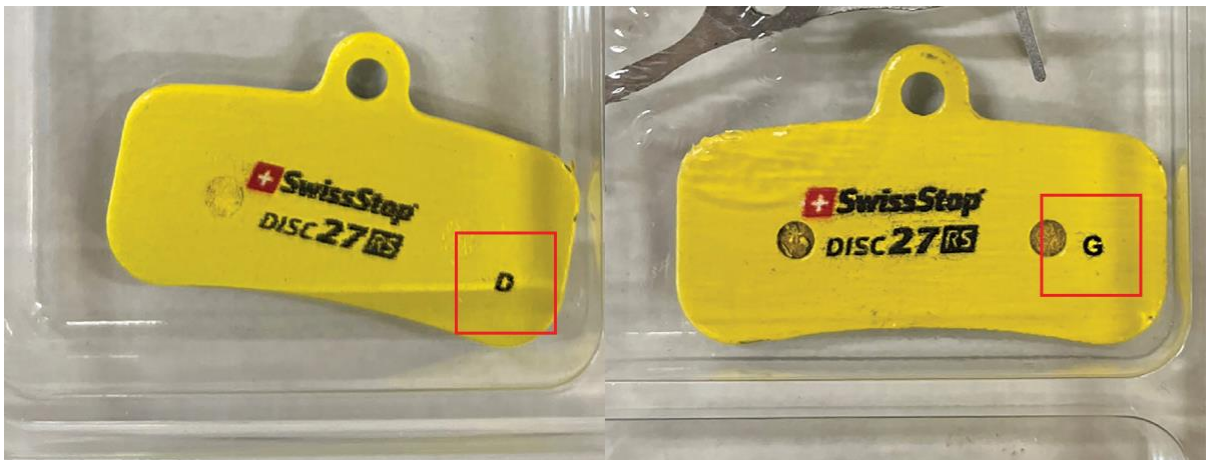
MERIDA & CENTURION Germany GmbH (MCG) has informed us about a recall.

The SwissStop Disc 27 RS brake pads (marked D and G) are affected.

MCG item number: 14806049

Bike-Discount item number: 20100298

As part of SwissStop's ongoing quality requirements, a small risk of delamination has been identified in certain Disc 27 RS brake pads (marked D and G).



MCG offers all affected customers an unbureaucratic exchange, the handling will be done by the respective dealers.

Please send us a photo if you have any affected brake pads.

We will then be happy to send you return documents.

We apologise for any inconvenience caused.

Best regards,

Your Bike-Discount Team.

## IMPORTANT SAFETY RECALL NOTICE

June 28, 2023

Dear SwissStop Customer:

You may have a bicycle equipped with SwissStop Disc 27RS disc brake pads. PLEASE STOP RIDING YOUR BIKE until you have determined that your brake pads are not part of this recall.

Borflex Rex SA has issued a recall notice for certain SwissStop Disc27RS disc brake pad models due to potential separation of the friction compound from the backplate.

The affected brake pads may no longer be used due to the acute risk of accidents.

### ITEM RECALLED:

SwissStop Disc 27RS - with production series codes **D** and **G**.

Photo 1: SwissStop Disc 27RS with production series code **D**



Photo 2: SwissStop Disc 27RS with production series code **G**



If you have SwissStop Disc 27RS brake pads with production code markings **D** or **G**, please contact your place of purchase or your bicycle dealer to arrange replacement of the affected pads. All Disc 27RS disc brake pads with production code markings **D** or **G**, new or used, must be returned to a SwissStop dealer for replacement.

If you are unsure if your brake pads are part of this recall, please contact your local bicycle dealer for verification.

For further questions please refer to [www.SwissStop.ch](http://www.SwissStop.ch)